

## Enterprise System Inventory - City of La Palma

Vendor Name	Product Name	System Purpose	Data Types / Categories	Primary Custodian Department	Data Collection Frequency	Data Update Frequency
ArchiveSocial	ArchiveSocial	Social Media Archiving	Archive social media posts	Administrative Services	Daily	Daily
Civic Plus	Content Management System	Website Content Management	Website content, participant information, calendar of events, and government documents. System activity history.	Administrative Services	Weekly	Weekly
EDCO Disposal	ACS Billing	Manage water, sewer, and trash billing	Name, addresses and other data regarding water/trash utility bills.	Administrative Services	Daily	Daily
ESRI	ArcGIS	Geographic Information System (GIS)	Geographic Information System (GIS)	Administrative Services	As needed	As needed
Microsoft	Exchange	Electronic mail communications	Email, calendar, contact, task information	Administrative Services	Daily	Daily
NeoGov	Insight	Online job application & tracking	Job applicants	Administrative Services	As needed	As needed
ShoreTel	Communicator	Telephone/computer interface	Phone numbers, employee data, voicemails, and phone greetings	Administrative Services	Daily	Daily
Tyler Technologies	Incode	Financial Management System	Accounts Payable, Cashiering, HR/Payroll Data, Budgeting, and Purchasing.	Administrative Services	Daily	Daily
Comcate	Comcate	Tracking code enforcement cases	Names, addresses, and other data regarding code enforcement cases.	Community Development	Daily	Daily
FileMaker	FileMakerPro	Building Inspection/Permit Issuance Tracking	Name, addresses and other data regarding issued building permits and inspections.	Community Development	Daily	Daily
HdL Software Solutions	Business License	Tracking business license applications and renewal billing	Business license applications and business profile data	Community Development	As needed	As needed
Active Network	Active	System includes recreation registration, facility reservations, participant enrollment, and identification card printing.	Participant information, facility details, and registration/activity history.	Community Services	Daily	Daily
FacilityDude	FacilityDude	Tracking of service/maintenance requests	Record of maintenance, streets, facility requests	Community Services	Daily	Daily
IDModeling	Sedaru	Water Infrastructure Management	GIS data, service requests, maps, integrated communication	Community Services	Daily	Daily

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Neptune Technology Group	Insight	Water Meter Reading	Data regarding water meters, addresses, and numeric readings	Community Services	Daily	Daily
SurveyMonkey	SurveyMonkey	Online Surveys	Survey responses	Community Services	As needed	As needed
WhenToWork.com	WhenToWork.com	Employee Scheduling	Employee data and work schedules	Community Services	Daily	Daily
Laserfiche	Laserfiche	Document storage/archiving	Miscellaneous City documents, contracts, agendas, ordinances, minutes, etc.	General Government	As needed	As needed
Mailchimp	Mailchimp	Electronic newsletter and newsletter database	Names, email addresses, and copies of electronic newsletters	General Government	As needed	As needed
Granicus	MediaManager/iLegislate	City Council Audio Streaming	Audio files and related minutes of meetings	General Government	As needed	As needed
InTime Solutions	InTime	Employee Scheduling	Employee data and work schedules	Police Department	Daily	Daily
LexisNexis	Police Reports/eCrash	Web based accident investigation documents and data storage	Police Department collision investigation reports	Police Department	As needed	As needed
Phoenix Group	WinCite	Fully automated parking citation processing program	Name, addresses, citation information, and other data related to parking violations.	Police Department	As needed	As needed
Tyler Technologies	Brazos	Electronic Citation Management System	Traffic citation violator information	Police Department	Daily	Daily
Zoom	Zoom	Video Conferencing	Video Conferencing	General Government	As needed	As needed
DocuSign	DocuSign	Electronic Signatures	Electronic Signatures	General Government	As needed	As needed